

## **Retail, Sales & Customer Service**

Retail customer service is like any other customer service: it's the act of providing customers with assistance, answering their questions and helping them solve problems. However there are some factors specific to this industry that make it important to learn and hone retail customer service skills.

See South Gloucester & Stroud College for specialist courses

<https://www.sgscol.ac.uk/>

## **Customer Service**

**Damar Training**

<https://www.damartraining.com/>

Building the Future - [Damar](#)

<https://www.damartraining.com/apprenticeships/customer-service-apprenticeships/>